

NRC selects ARCSPAN as a success story for Canada's Innovation Summit

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Arcspan, a division of ACRODEX, has been selected by the National Research Council, as one of the successful vendors who have benefited from the Industrial Research Assistance partnership program. This recognition was made at the Regional Summit as part of Industry Minister Alan Rock's "Innovation Strategy" launch plan.

As a leading innovative solution for any service delivery organization, Arcspan's key features include:

- *Extended integrated web-based services* — Arcspan's architecture caters to all levels of the organization. It offers a single point of access for human resource data, work in progress and billing information, project progress and consumption, information on staff utilization and availability, as well as access to corporate performance indicators for executives and key decision makers. Arcspan's unique framework also supports multi-site project collaboration, multi-lingual access and interoperability across multiple time zones.
- *Automated Process Management* — Since no two enterprises are the same, Arcspan's work-flow engine provides the flexibility to customize operational and human resource processes for quality improvement, performance reporting and staff productivity. This facilitates automated approvals, alerts and escalations based on the organization's business rules.
- *Innovative Portal Platform* — Arcspan's customized portal platform can be deployed for configuring and administering user access, rights, and roles to staff and other stakeholders. This powerful interface offers self-service capabilities for time and expense management, project monitoring and resource management for individual staff and managers.
- *Business Analytics* — Arcspan's business intelligence engine offers interactive drill-down capabilities for decision makers on net profitability, cost management, activity based monitoring, resource capacity planning in addition to overall comparative analysis on individual business units.

The focus on the Industrial Research partnership arrangement was to assess how Arcspan is positioned for the Microsoft® .NET™ environment. This evaluation confirmed how well the solution performs under this environment and in addition, has also provided an excellent framework for leveraging on web-services concept.

"Our .NET initiative will be a key differentiator for Arcspan in the PSA market space," notes Salma Rajwani, President of Arcspan Solutions. "The IRAP partnership has been instrumental in establishing our future product strategy."

About NRC

The National Research Council (NRC), Canada's premier science and technology research organization, is a leader in scientific and technical research, the diffusion of technology and the dissemination of scientific and technical information. Working in partnership with innovative companies, universities and research organizations world wide, NRC enhances Canada's social and economic well-being and creates new opportunities for Canadians. Through knowledge, research and innovation, NRC and its partners are expanding the frontiers of science and technology.

About Arcspan™

Arcspan works with leaders in professional service organization's that want to see and manage their organization more clearly through a flexible web-based application – integrated with existing software. Employees, managers, suppliers and customers use Arcspan™ to access and input information, share knowledge, manage intelligence and collaborate using a single, integrated application. As a result, Arcspan customers enjoy reductions in costs and increases in revenues, productivity, and overall performance.

About Acrodex

Acrodex (formerly CompCanada Atlas) is a premier provider of custom, enterprise-wide IT solutions. Acrodex has a broad client-partner base and strong alliances with industry-leading vendors such as Microsoft, Hewlett-Packard, Compaq and IBM. In operation since 1984, Acrodex serves a global market from its headquarters in Edmonton, Alberta and branch offices in Calgary and Fort McMurray, Alberta and Toronto, Ontario.